

## To: All Provider Associations

## **EDS System Maintenance**

EDS has scheduled system maintenance for 11:00 p.m. on April 28, 2006 until 5:00 a.m. on April 29, 2006. All processing, batch and interactive, will be affected. Providers will still be able to send batches of claims in via the web server, but they will not be processed during the outage window. No interactive, voice response or web transactions will be functional during the outage. Pharmacy interactive transactions will not be affected.

It is possible that the maintenance may be completed earlier than 5:00 a.m. All systems will be available as soon as the maintenance is complete.